



ASSOCIATION OF
INSURANCE PROFESSIONALS

Points of Care™

“Pointing you toward a healthy future”



Welcome

Dear Member:

Thank you for selecting the nation’s leading prescription savings program. The **Points of Care** program offers savings on prescription medications and everyday healthcare products. **Points of Care** is a **FREE** program created to save members money who do not currently have prescription drug coverage. This program saves an average of 22% off the average retail price of prescription drugs.

The card included below and is ready to use. All you need to do is take your card to one of our participating pharmacies, present your card along with your prescription and start saving. Over 45,000 chain pharmacies participate in the **Points of Care** program. Please refer to the list of participating pharmacies on the last page of this information packet or visit our website at www.pointsofcare.com to locate the participating pharmacy nearest you. Everyone is eligible and can participate in the **Points of Care** program. You can save at our participating pharmacies and through the additional savings programs offered through mail order.

Universal Rx is pleased to offer this savings program to those who do not have prescription insurance coverage. This program offers discounts on diabetes supplies, over-the-counter medications (through our mail order provider), durable medical equipment and mail order prescription drugs as well. Please take advantage of this free savings program that will save you 10-50% off your medications and health product needs! Feel free to tell other friends and family members about this valuable opportunity to save.

Please read the following pages for answers to frequently asked questions and additional information on this exciting offering called **Points of Care**.

Please visit www.pointsofcare.com to place orders and read more about this valuable savings Program.

Thank you for choosing **Points of Care!**

Free Prescription & Mail Order Savings Programs

A Member Benefit of:



CARD INSTRUCTIONS: CUT OUT ON BLUE BORDER THEN FOLD ON GREEN LINE

TERMS AND CONDITIONS:

Participating pharmacies must transmit prescription claims online to Pharmacy Data Management using Ameriscript Network or see below.

This card is not insurance.

This card is owned by URx Program. URx program may revoke, repossess, modify or cancel at any time. Use of this card constitutes acceptance thereof. The unauthorized or fraudulent use of this card to obtain prescription drugs is punishable by law. The person named on this card assumes responsibility for proper use of the card.

For inquiries on electronic claim submission, Pharmacies may call **1-800-329-0988**.

PHARMACIST INSTRUCTIONS:

Process claims through
Pharmacy Data Management

Processor ID/BIN #: **610020** Processor Control #: **URX001**



Name: _____

ID #: _____

Any 9-digit number

POC Group #: **AIP222**

Coverage: **Family**

Member Services: **1-800-411-4753**

Mail Order Pharmacy: **1-800-742-0504**

Powered by:



A Member
Benefit of:





items can be found at www.pointsofcare.com. These items include pain relievers, wound care supplies, and many others. Orders can be placed online or members can call 800-742-0504. This program provides a convenient way for members to get their prescription medications and over-the-counter items conveniently delivered in the same package.

Durable Medical Equipment Savings Program:

The Durable Medical Equipment Savings Program is a mail order program also. An online catalog of available durable medical equipment can be found at www.pointsofcare.com. These items include walkers, nursing and medical supplies, and first aid travel kits. Orders can be placed online or members can call 800-742-0504.

Diabetes Savings Program:

The Diabetes Savings Program is a mail order program. An online catalog of diabetes supplies can be found at www.pointsofcare.com. These items include lancets, test strips, monitors, and members can also order their prescription diabetes medications from our provider as well. Orders can be placed online or members can call 800-742-0504.

Hearing Savings Program:

The Hearing Savings Program provides of 50-65% off hearing aids. Members can call 800-591-5080 to receive a hearing information packet which includes a list of participating providers in your local area.

2. How do I access my savings at the pharmacy?

The *Universal Rx Points of Care* program allows card members to purchase prescription medications and other healthcare items at deeply discounted prices. The Prescription

Savings Program is the retail pharmacy discount program portion. When a member presents their *Points of Care* card to the pharmacy, he/she will receive the lowest possible price on their medications.

At the point of purchase, members will receive the lower of the participating pharmacy regular retail price (as submitted to *Universal Rx*) or the nationally contracted discount price. Therefore, you are always assured the lowest price.

If the participating pharmacy price is higher than the *Universal Rx* contracted price, then card members will receive a discount on that prescription. If the pharmacy price is lower than the *Universal Rx* contracted price, then the member will not receive a discount; however, the member does receive the lowest price.

Using the *Universal Rx* Prescription Savings Program card is simple. Members provide the pharmacist their card each time they go to their pharmacy to get a prescription filled. The pharmacist follows the instructions on the card and submits the claim online to *Universal Rx*. The online claims processing system automatically calculates the contracted rate and sends the amount the member owes back to the pharmacist.

This program is designed for individuals who do not have insurance to cover prescriptions or have benefits where they are responsible for paying 100% cash upfront and must submit receipts to their insurance companies for reimbursement.

The Mail Order, Over-the-Counter, Durable Medical Equipment, Diabetes, & Hearing Savings Programs are also available for *Points of Care* members. Please see #s 14, 15 and 16 for ordering information on these programs.

FAQs

1. How do I get started using the Points of Care program?

Prescription Savings Program:

Members can take their *Points of Care* (POC) card to any participating pharmacy. Present the card along with your prescription(s). To locate a participating pharmacy, refer to the list on the back of your *Points of Care* card or visit www.pointsofcare.com and select “**Pharmacy Locator**” for a ZIP code search of our network of over 45,000 pharmacies nationwide.

Mail Order Savings Program:

To order a 30, 60, or 90-day supply of prescription medication through the mail, members should call our mail order pharmacy at 800-742-0504 or visit www.pointsofcare.com. Members should provide their POC representative with their POC group number. Members can also fill out the Patient Profile Form included in their POC member brochure along with their prescriptions and follow the mailing instructions on the form. Members can easily order refills on the *Points of Care* website.

Over-the-Counter Savings Program:

The Over-the-Counter Savings Program is a mail order program also. An online catalog of available over-the-counter

3. *Do I need to enroll in the program? Is there a fee for the card?*

Once you print this packet, you immediately have access to all **Points of Care** savings programs using the POC group number on the card. There are no enrollment forms to fill out. All members are eligible for all savings programs immediately upon receipt of this **Points of Care** card.

This is a free program and no monthly or annual fee is required to take advantage of these savings opportunities. You may begin using your card today.

4. *Is there an expiration date on the card?*

There is no expiration date or limit on usage for **Points of Care** members.

Expiration Date:

Upon enrollment, the member is eligible to receive discounts on their prescriptions for as long as the group is active with **Universal Rx**.

Limit on Usage:

The member can utilize their card to receive discounts on all of their prescription needs. There is no limit on the number of times the card can be used.



Visit us at www.pointsofcare.com

5. *What will my discount be? What will the price be for my specific medication?*

Members can save up to 50% on their prescriptions. A “to the dollar savings” cannot be provided as prices depend on what medications the member is purchasing as well as the markup on the pharmacies’ regular retail price. However, we do have average retail pricing available on our website at www.pointsofcare.com. Mail order pricing is also available on the website and the pricing is the actual member’s cost for mail order medications.

6. *Why did I not receive a discount?*

Card members pay the lower of: 1) the **Universal Rx** contracted rate or 2) the *pharmacy regular retail price*. If the participating pharmacies regular retail price is higher than the **Universal Rx** contracted price the card member will receive a discount. If the pharmacy regular retail price is lower than the **Universal Rx** contracted price then the member will not receive a discount; however, the card member does receive the lowest price possible on their medications!



7. *Does this card save me money on over-the-counter items in the pharmacy?*

No, over-the-counter items are only covered if the member is part of the **Points of Care** Program through our mail order provider. Over-the-Counter items at a retail pharmacy are not eligible for discounts through the **Points of Care** program. Savings range from 10-50% off the average retail price.

Over-the-counter items can be ordered by visiting www.pointsofcare.com or by calling DrugSource at 800-742-0504.

8. *Is my medication covered and/or eligible for a discount?*

Members will experience a savings on drugs that are not typically covered in other plans.

Most medications that require a prescription are eligible for a discount through the **Points of Care** program.

9. *Can my family use my card to receive discounts?*

The **Points of Care** Program card is designated “family” and can be used by the member, spouse and children. Members only need one card per family. Everyone qualifies for the program.

10. Does my pharmacy participate?

Points of Care allows members to purchase prescription medications at over 45,000 pharmacies nationwide and receive the lowest available price. This number can fluctuate from month to month based on store openings, closings, etc.

Members can also visit www.pointsofcare.com and search for the participating pharmacies nearest them.

11. Why did the pharmacy state that my card was not valid?

There are many prescription cards in the marketplace today. If a pharmacist is not familiar with the **Universal Rx Points of Care** card, or has not had it presented to them before, there is a possibility they will assume that the card is not accepted. In these instances, you can remind the member of the Pharmacy Help Desk number on the back of their card, 1-800-329-0988. The Pharmacy Help Desk will walk them through the process of submitting the claim for a discount.

12. Why did the pharmacist claim that my card is no good and no discount was received?

The member should contact **Universal Rx** at 540-777-7179 to have their individual claim reviewed to ensure the claim did indeed process and what the savings were.

13. Can I use this card with Medicare or Medicaid?

Only one card can be used at the point of sale; however, the member can ask the pharmacist to process the claims through both cards to see which one provides the most savings.

14. How do I order over-the-counter, durable medical equipment, or diabetes supplies?

Over-the-Counter Savings Program:

The Over-the-Counter Savings Program is a mail order program. An online catalog of available over-the-counter items can be found at www.pointsofcare.com. These items include pain relievers, wound care supplies, and many others. Orders can be placed online or members can call 800-742-0504. This program provides a convenient way for members to get their prescription medications and over-the-counter items conveniently delivered in the same package.

Durable Medical Equipment Savings Program:

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15. How do I order hearing aids?

The Hearing Savings Program provides a network of providers. The member may contact the Hearing Savings Program by calling 800-591-5080 and they will provide the member with a hearing care packet. This packet of information contains a listing of all providers in the member's local area. The member will schedule an evaluation with one of the hearing providers and the provider will place the order for the member's hearing aids. Full payment will be received by the provider at the time of service.

16. How do I get my prescription medications through mail order?

The Mail Order Savings Program mail order pharmacy can be contacted by calling 800-742-0504. Pricing is available on the **Points of Care** website and the prices include shipping. The member will need to complete the patient profile form online at www.pointsofcare.com.

The **Points of Care** representative at the mail order pharmacy will make arrangements to obtain the member's prescription. The member may order a 30, 60, or 90 day supply.





PARTICIPATING RETAIL PHARMACIES

ACME Pharmacy
 Albertson's Pharmacy
 Bi-Lo
 Bi-Mart
 Brooks Pharmacy
 Brookshire Pharmacy
 CUB Pharmacy / SuperValu
 CVS Corporation
 Dillon Pharmacy
 Dominick's
 Drug Town
 Duane Reade
 Eckerd
 Epic Pharmacy
 Family Fare
 Food City
 Fred Meyer Pharmacy
 Fred's Pharmacy
 Fruth's
 Fry's Pharmacy
 Giant Eagle, Inc.
 Glen's Pharmacy

HEB Pharmacy
 Hy-Vee Pharmacy
 K-Mart Corporation
 K-VA-T Food Stores
 Kroger Drug Store
 Long's Drug Store
 Medicap Pharmacy
 Meijer Pharmacy
 OSCO Pharmacy
 P&C Food Market
 Pamida Pharmacy
 Publix Pharmacy
 Quality Markets Pharmacy
 Randall's Pharmacy
 Rite-Aid Corporation
 Safeway Supermarket
 Sam's Club Pharmacy
 SAV-ON Pharmacy
 Seaway Pharmacy
 Shaw's Pharmacy
 Shop & Save
 Shopko Pharmacy

Shop-Rite
 Smith's Pharmacy
 Snyder Drug Emporium
 Spartan Drugs
 Star Pharmacy
 Stop & Shop Pharmacy
 Super D Drugs
 Target Pharmacy
 The Medicine Shoppe
 The Pharm
 Third Party Station
 Tom Thumb Pharmacy
 Top's Pharmacy
 USA Drug
 USA Express
 Von's Pharmacy
 Walgreen's
 Wal-Mart
 Weis Market Pharmacy
 Winn-Dixie

**Free Prescription & Mail Order
 Savings Programs**

Powered by:

